



SILVERTIP[®]
CANMORE * ALBERTA

Food & Beverage Server

Department:

Food & Beverage

Reports to:

Food & Beverage Supervisor

About Us:

Stone Creek Resorts Inc. is a resort company comprised of two world-class golf resorts in the most beautiful natural surroundings: Silvertip Resort in Canmore, Alberta, and Eagle Ranch Resort in Invermere, British Columbia. The resorts' values have existed since foundation; striving to provide an extraordinary experience to our guests. Our commitment to 'Service Beyond' sets us apart from our competitors.

Summary:

We are looking for a Food and Beverage Server to join our team at Silvertip Resort, located in Canmore, Alberta. A successful candidate is required to work as per the company values: Caring, Integrity, Excellence, and Team Spirit.

Every Employee at Silvertip Resort will possess the following Core Competencies:

- A team-oriented individual who strives to create a memorable guest experience.
- An individual who maintains high standards and thrives off accomplishing tasks and achieving goals.
- An active listener who has a positive and responsive personality with the ability to make decisions and exercise independent and sound judgment.
- An individual who has a lifelong love for nature and is inspired to respect and promote the environment that surrounds you.
- An individual that has the belief that all workplace injuries are preventable and will maintain a healthy and safe environment.

Job Duties:

- Providing quality experiences to our guests and residents as per our service commitments
- Answering the phone to handle reservations and guest inquiries
- Thoroughly understanding each menu, and being able to demonstrate them with confidence and accuracy to patrons
- Ensuring food and drinks are delivered in a timely manner
- Having a firm understanding of when and how to upsell our products
- Communicating efficiently and professionally and with the Food and Beverage production team about orders, allergies, and guest requests
- Conducting business with genuinity and professionalism
- Processing payments and operating point of sale system without error
- Working as a team player with other departments to provide a great experience to the guests

Requirements:

- Diploma or degree in hospitality is an asset
- 2+ years hospitality experience preferred
- Must be eligible to work in Canada full-time
- Able to lift, push or pull up to 40lbs

Working Conditions:

- Fast paced environment
- Able to stand for extended periods of time

Why Silvertip Resort:

- Our staff experience working at a world-class golf resort
- We care about our team's success
- Discounted: Golf Privileges, Staff Meals, Restaurant Meals, Golf Shop purchases, sister resort Eagle Ranch
- Staff accommodation available on site
- Live and work in the beautiful Canadian Rocky Mountains
- We offer a unique and engaging work environment with breathtaking views.

Stone Creek Resorts Inc. is committed to supporting a diverse workforce for various communities within which we operate. We encourage all qualified professionals without regard to race, gender identity, colour, sex, marital/family status, citizenship, religion, sexual orientation, aboriginal status, age, etc.